CERTIFICATION OF ENROLLMENT

ENGROSSED SUBSTITUTE SENATE BILL 5158

Chapter 468, Laws of 2005

59th Legislature 2005 Regular Session

MEDICAL RECORDS--DISCLOSURE

EFFECTIVE DATE: 7/24/05

Passed by the Senate April 19, 2005 YEAS 45 NAYS 0

BRAD OWEN

President of the Senate

Passed by the House April 5, 2005 YEAS 94 NAYS 0

FRANK CHOPP

Speaker of the House of Representatives

Approved May 13, 2005.

CERTIFICATE

I, Thomas Hoemann, Secretary of the Senate of the State of Washington, do hereby certify that the attached is **ENGROSSED SUBSTITUTE SENATE BILL 5158** as passed by the Senate and the House of Representatives on the dates hereon set forth.

THOMAS HOEMANN

Secretary

FILED

May 13, 2005 - 3:51 p.m.

CHRISTINE GREGOIRE

Governor of the State of Washington

Secretary of State State of Washington

ENGROSSED SUBSTITUTE SENATE BILL 5158

AS AMENDED BY THE HOUSE

Passed Legislature - 2005 Regular Session

State of Washington 59th Legislature 2005 Regular Session

By Senate Committee on Health & Long-Term Care (originally sponsored by Senators Keiser, Brandland, Kastama, Parlette and Benson)

READ FIRST TIME 02/14/05.

AN ACT Relating to making certain provisions in the uniform health 1 2 care information act consistent with the health insurance portability 3 and accountability act privacy regulation, by addressing the period of validity of an authorization, accounting for disclosures, reporting of 4 5 criminal activities, sharing quality improvement information, and payment for health 6 modifying provisions on care, health care 7 operations, and related definitions; and amending RCW 70.02.010, 70.02.020, 70.02.030, and 70.02.050. 8

9 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

10 **Sec. 1.** RCW 70.02.010 and 2002 c 318 s 1 are each amended to read 11 as follows:

12 The definitions in this section apply throughout this chapter 13 unless the context clearly requires otherwise.

14 (1) "Audit" means an assessment, evaluation, determination, or 15 investigation of a health care provider by a person not employed by or 16 affiliated with the provider to determine compliance with:

17 (a) Statutory, regulatory, fiscal, medical, or scientific18 standards;

(b) A private or public program of payments to a health care
 provider; or

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(c) Requirements for licensing, accreditation, or certification.

4 (2) "Directory information" means information disclosing the 5 presence, and for the purpose of identification, the name, ((residence, 6 sex)) location within a health care facility, and the general health 7 condition of a particular patient who is a patient in a health care 8 facility or who is currently receiving emergency health care in a 9 health care facility.

10 (3) "General health condition" means the patient's health status 11 described in terms of "critical," "poor," "fair," "good," "excellent," 12 or terms denoting similar conditions.

13 (4) "Health care" means any care, service, or procedure provided by 14 a health care provider:

15 (a) To diagnose, treat, or maintain a patient's physical or mental 16 condition; or

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(b) That affects the structure or any function of the human body.

(5) "Health care facility" means a hospital, clinic, nursing home,
laboratory, office, or similar place where a health care provider
provides health care to patients.

(6) "Health care information" means any information, whether oral or recorded in any form or medium, that identifies or can readily be associated with the identity of a patient and directly relates to the patient's health care, including a patient's deoxyribonucleic acid and identified sequence of chemical base pairs. The term includes any ((record)) required accounting of disclosures of health care information.

(7) <u>"Health care operations" means any of the following activities</u> of a health care provider, health care facility, or third-party payor to the extent that the activities are related to functions that make an entity a health care provider, a health care facility, or a third-party payor:

33 (a) Conducting: Quality assessment and improvement activities, 34 including outcomes evaluation and development of clinical guidelines, 35 if the obtaining of generalizable knowledge is not the primary purpose 36 of any studies resulting from such activities; population-based 37 activities relating to improving health or reducing health care costs, protocol development, case management and care coordination, contacting of health care providers and patients with information about treatment alternatives; and related functions that do not include treatment;

4 (b) Reviewing the competence or qualifications of health care 5 professionals, evaluating practitioner and provider performance and 6 third-party payor performance, conducting training programs in which 7 students, trainees, or practitioners in areas of health care learn 8 under supervision to practice or improve their skills as health care 9 providers, training of nonhealth care professionals, accreditation, 10 certification, licensing, or credentialing activities;

(c) Underwriting, premium rating, and other activities relating to the creation, renewal, or replacement of a contract of health insurance or health benefits, and ceding, securing, or placing a contract for reinsurance of risk relating to claims for health care, including stoploss insurance and excess of loss insurance, if any applicable legal requirements are met;

17 (d) Conducting or arranging for medical review, legal services, and 18 auditing functions, including fraud and abuse detection and compliance 19 programs;

20 <u>(e) Business planning and development, such as conducting cost-</u> 21 <u>management and planning-related analyses related to managing and</u> 22 <u>operating the health care facility or third-party payor, including</u> 23 <u>formulary development and administration, development, or improvement</u> 24 <u>of methods of payment or coverage policies; and</u>

25 (f) Business management and general administrative activities of 26 the health care facility, health care provider, or third-party payor 27 including, but not limited to:

(i) Management activities relating to implementation of and
 compliance with the requirements of this chapter;

30 (ii) Customer service, including the provision of data analyses for 31 policy holders, plan sponsors, or other customers, provided that health 32 care information is not disclosed to such policy holder, plan sponsor, 33 or customer;

34 (iii) Resolution of internal grievances;

35 (iv) The sale, transfer, merger, or consolidation of all or part of 36 a health care provider, health care facility, or third-party payor with 37 another health care provider, health care facility, or third-party

payor or an entity that following such activity will become a health 1 2 care provider, health care facility, or third-party payor, and due diligence related to such activity; and 3

(v) Consistent with applicable legal requirements, creating 4 deidentified health care information or a limited dataset and 5 fund-raising for the benefit of the health care provider, health care 6 7 facility, or third-party payor.

(8) "Health care provider" means a person who is licensed, 8 9 certified, registered, or otherwise authorized by the law of this state to provide health care in the ordinary course of business or practice 10 11 of a profession.

(((8))) (9) "Institutional review board" 12 means any board, 13 committee, or other group formally designated by an institution, or authorized under federal or state law, to review, 14 approve the initiation of, or conduct periodic review of research programs to 15 16 assure the protection of the rights and welfare of human research 17 subjects.

((((9))) <u>(10)</u> "Maintain," as related to health care information, 18 19 means to hold, possess, preserve, retain, store, or control that 20 information.

21 (((10))) (11) "Patient" means an individual who receives or has 22 received health care. The term includes a deceased individual who has 23 received health care.

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(((11))) (12) "Payment" means:

25 (a) The activities undertaken by:

(i) A third-party payor to obtain premiums or to determine or 26 fulfill its responsibility for coverage and provision of benefits by 27 the third-party payor; or 28

(ii) A health care provider, health care facility, or third-party 29 payor, to obtain or provide reimbursement for the provision of health 30 31 care; and

32 (b) The activities in (a) of this subsection that relate to the patient to whom health care is provided and that include, but are not 33 limited to: 34

(i) Determinations of eligibility or coverage, including 35 coordination of benefits or the determination of cost-sharing amounts, 36 37 and adjudication or subrogation of health benefit claims;

- (ii) Risk adjusting amounts due based on enrollee health status and 1 2 demographic characteristics; (iii) Billing, claims management, collection activities, obtaining 3 payment under a contract for reinsurance, including stop-loss insurance 4 and excess of loss insurance, and related health care data processing; 5 (iv) Review of health care services with respect to medical 6 7 necessity, coverage under a health plan, appropriateness of care, or justification of charges; 8 (v) Utilization review activities, including precertification and 9 preauthorization of services, and concurrent and retrospective review 10 of services; and 11 12 (vi) Disclosure to consumer reporting agencies of any of the 13 following health care information relating to collection of premiums or 14 reimbursement: (A) Name and address; 15
- 16 <u>(B) Date of birth;</u>
- 17 (C) Social security number;
- 18 (D) Payment history;
- 19 (E) Account number; and
- 20 <u>(F) Name and address of the health care provider, health care</u> 21 <u>facility, and/or third-party payor.</u>
- 22 (13) "Person" means an individual, corporation, business trust, 23 estate, trust, partnership, association, joint venture, government, 24 governmental subdivision or agency, or any other legal or commercial 25 entity.

(((12))) (14) "Reasonable fee" means the charges for duplicating or 26 searching the record, but shall not exceed sixty-five cents per page 27 for the first thirty pages and fifty cents per page for all other 28 pages. In addition, a clerical fee for searching and handling may be 29 charged not to exceed fifteen dollars. These amounts shall be adjusted 30 biennially in accordance with changes in the consumer price index, all 31 32 consumers, for Seattle-Tacoma metropolitan statistical area as determined by the secretary of health. However, where editing of 33 records by a health care provider is required by statute and is done by 34 the provider personally, the fee may be the usual and customary charge 35 for a basic office visit. 36

37 (((13))) (15) "Third-party payor" means an insurer regulated under 38 Title 48 RCW authorized to transact business in this state or other jurisdiction, including a health care service contractor, and health maintenance organization; or an employee welfare benefit plan; or a state or federal health benefit program.

(16) "Treatment" means the provision, coordination, or management 4 of health care and related services by one or more health care 5 providers or health care facilities, including the coordination or 6 management of health care by a health care provider or health care 7 facility with a third party; consultation between health care providers 8 or health care facilities relating to a patient; or the referral of a 9 patient for health care from one health care provider or health care 10 facility to another. 11

12 **Sec. 2.** RCW 70.02.020 and 1993 c 448 s 2 are each amended to read 13 as follows:

14 (1) Except as authorized in RCW 70.02.050, a health care provider, 15 an individual who assists a health care provider in the delivery of 16 health care, or an agent and employee of a health care provider may not 17 disclose health care information about a patient to any other person 18 without the patient's written authorization. A disclosure made under 19 a patient's written authorization must conform to the authorization.

20 ((Health care providers or facilities shall chart all disclosures, 21 except to third-party payors, of health care information, such 22 chartings to become part of the health care information.))

23 (2) A patient has a right to receive an accounting of disclosures 24 of health care information made by a health care provider or a health 25 care facility in the six years before the date on which the accounting 26 is requested, except for disclosures:

27 (a) To carry out treatment, payment, and health care operations;

28 (b) To the patient of health care information about him or her;

29 (c) Incident to a use or disclosure that is otherwise permitted or 30 required;

31 (d) Pursuant to an authorization where the patient authorized the 32 disclosure of health care information about himself or herself;

33 (e) Of directory information;

34 (f) To persons involved in the patient's care;

35 (g) For national security or intelligence purposes if an accounting 36 of disclosures is not permitted by law; 1 (h) To correctional institutions or law enforcement officials if an

accounting of disclosures is not permitted by law; and

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3 (i) Of a limited data set that excludes direct identifiers of the 4 patient or of relatives, employers, or household members of the 5 patient.

6 **Sec. 3.** RCW 70.02.030 and 2004 c 166 s 19 are each amended to read 7 as follows:

8 (1) A patient may authorize a health care provider <u>or health care</u> 9 <u>facility</u> to disclose the patient's health care information. A health 10 care provider <u>or health care facility</u> shall honor an authorization and, 11 if requested, provide a copy of the recorded health care information 12 unless the health care provider <u>or health care facility</u> denies the 13 patient access to health care information under RCW 70.02.090.

(2) A health care provider <u>or health care facility</u> may charge a
 reasonable fee for providing the health care information and is not
 required to honor an authorization until the fee is paid.

17 (3) To be valid, a disclosure authorization to a health care 18 provider <u>or health care facility</u> shall:

19 (a) Be in writing, dated, and signed by the patient;

20 (b) Identify the nature of the information to be disclosed;

(c) Identify the name((, address,)) and institutional affiliation of the person or class of persons to whom the information is to be disclosed;

24 (d) ((Except for third-party payors,)) <u>I</u>dentify the provider <u>or</u>
 25 <u>class of providers</u> who ((is)) <u>are</u> to make the disclosure; ((and))

(e) Identify the patient; and

27 (f) Contain an expiration date or an expiration event that relates
 28 to the patient or the purpose of the use or disclosure.

(4) <u>Unless disclosure without authorization is otherwise permitted</u> under RCW 70.02.050 or the federal health insurance portability and accountability act of 1996 and its implementing regulations, an authorization may permit the disclosure of health care information to a class of persons that includes:

34 (a) Researchers if the health care provider or health care facility 35 obtains the informed consent for the use of the patient's health care 36 information for research purposes; or (b) Third-party payors if the information is only disclosed for
 payment purposes.

3 (5) Except as provided by this chapter, the signing of an 4 authorization by a patient is not a waiver of any rights a patient has 5 under other statutes, the rules of evidence, or common law.

6 (((5))) <u>(6) When an authorization permits the disclosure of health</u> 7 care information to a financial institution or an employer of the 8 patient for purposes other than payment, the authorization as it 9 pertains to those disclosures shall expire ninety days after the 10 signing of the authorization, unless the authorization is renewed by 11 the patient.

12 (7) A health care provider <u>or health care facility</u> shall retain <u>the</u> 13 <u>original or a copy of</u> each authorization or revocation in conjunction 14 with any health care information from which disclosures are made. 15 ((This requirement shall not apply to disclosures to third-party 16 payors.

17 (6) Except for authorizations given pursuant to an agreement with a treatment or monitoring program or disciplinary authority under 18 chapter 18.71 or 18.130 RCW, when the patient is under the supervision 19 of the department of corrections, or to provide information to third-20 21 party payors, an authorization may not permit the release of health 22 care information relating to future health care that the patient receives more than ninety days after the authorization was signed. 23 24 Patients shall be advised of the period of validity of their authorization on the disclosure authorization form. If the 25 authorization does not contain an expiration date and the patient is 26 27 not under the supervision of the department of corrections, it expires ninety days after it is signed. 28

29 (7)) (8) Where the patient is under the supervision of the 30 department of corrections, an authorization signed pursuant to this 31 section for health care information related to mental health or drug or 32 alcohol treatment expires at the end of the term of supervision, unless 33 the patient is part of a treatment program that requires the continued 34 exchange of information until the end of the period of treatment.

35 **Sec. 4.** RCW 70.02.050 and 1998 c 158 s 1 are each amended to read 36 as follows:

37 (1) A health care provider <u>or health care facility</u> may disclose

1 health care information about a patient without the patient's 2 authorization to the extent a recipient needs to know the information, 3 if the disclosure is:

4 (a) To a person who the provider <u>or facility</u> reasonably believes is
5 providing health care to the patient;

(b) To any other person who requires health care information for 6 health care education, or to provide planning, quality assurance, peer 7 review, or administrative, legal, financial, ((or)) actuarial services 8 to, or other health care operations for or on behalf of the health care 9 provider or health care facility; or for assisting the health care 10 provider or health care facility in the delivery of health care and the 11 health care provider or health care facility reasonably believes that 12 13 the person:

14 (i) Will not use or disclose the health care information for any 15 other purpose; and

16 (ii) Will take appropriate steps to protect the health care 17 information;

18 (c) To any other health care provider <u>or health care facility</u> 19 reasonably believed to have previously provided health care to the 20 patient, to the extent necessary to provide health care to the patient, 21 unless the patient has instructed the health care provider <u>or health</u> 22 <u>care facility</u> in writing not to make the disclosure;

(d) To any person if the health care provider <u>or health care</u> <u>facility</u> reasonably believes that disclosure will avoid or minimize an imminent danger to the health or safety of the patient or any other individual, however there is no obligation under this chapter on the part of the provider <u>or facility</u> to so disclose;

(e) ((Oral, and made)) To immediate family members of the patient, or any other individual with whom the patient is known to have a close personal relationship, if made in accordance with good medical or other professional practice, unless the patient has instructed the health care provider <u>or health care facility</u> in writing not to make the disclosure;

34 (f) To a health care provider <u>or health care facility</u> who is the 35 successor in interest to the health care provider <u>or health care</u> 36 <u>facility</u> maintaining the health care information;

37 (g) For use in a research project that an institutional review 38 board has determined:

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(i) Is of sufficient importance to outweigh the intrusion into the
 privacy of the patient that would result from the disclosure;

3 (ii) Is impracticable without the use or disclosure of the health
4 care information in individually identifiable form;

5 (iii) Contains reasonable safeguards to protect the information6 from redisclosure;

7 (iv) Contains reasonable safeguards to protect against identifying,
8 directly or indirectly, any patient in any report of the research
9 project; and

10 (v) Contains procedures to remove or destroy at the earliest 11 opportunity, consistent with the purposes of the project, information 12 that would enable the patient to be identified, unless an institutional 13 review board authorizes retention of identifying information for 14 purposes of another research project;

(h) To a person who obtains information for purposes of an audit,if that person agrees in writing to:

(i) Remove or destroy, at the earliest opportunity consistent with the purpose of the audit, information that would enable the patient to be identified; and

(ii) Not to disclose the information further, except to accomplish the audit or report unlawful or improper conduct involving fraud in payment for health care by a health care provider or patient, or other unlawful conduct by the health care provider;

(i) To an official of a penal or other custodial institution inwhich the patient is detained;

26 (j) To provide directory information, unless the patient has 27 instructed the health care provider <u>or health care facility</u> not to make 28 the disclosure;

29 (k) ((In the case of a hospital or health care provider to provide, in cases reported by)) To fire, police, sheriff, or ((other)) another 30 31 public authority, that brought, or caused to be brought, the patient to the health care facility or health care provider if the disclosure is 32 <u>limited to the patient's</u> name, residence, sex, age, occupation, 33 condition, diagnosis, estimated or actual discharge date, or extent and 34 location of injuries as determined by a physician, and whether the 35 patient was conscious when admitted; 36

37 (1) To federal, state, or local law enforcement authorities and the
 38 health care provider, health care facility, or third-party payor

believes in good faith that the health care information disclosed 1 2 constitutes evidence of criminal conduct that occurred on the premises of the health care provider, health care facility, or third-party 3 4 payor; (m) To another health care provider, health care facility, or 5 third-party payor for the health care operations of the health care б 7 provider, health care facility, or third-party payor that receives the information, if each entity has or had a relationship with the patient 8 who is the subject of the health care information being requested, the 9 health care information pertains to such relationship, and the 10 disclosure is for the purposes described in RCW 70.02.010(7) (a) and 11 12 (b); or 13 (n) For payment. 14 (2) A health care provider shall disclose health care information about a patient without the patient's authorization if the disclosure 15 16 is: 17 (a) To federal, state, or local public health authorities, to the extent the health care provider is required by law to report health 18 care information; when needed to determine compliance with state or 19 federal licensure, certification or registration rules or laws; or when 20 21 needed to protect the public health; 22 (b) To federal, state, or local law enforcement authorities to the 23 extent the health care provider is required by law; 24 (c) To county coroners and medical examiners for the investigations 25 of deaths; 26 (d) Pursuant to compulsory process in accordance with RCW 27 70.02.060. (3) All state or local agencies obtaining patient health care 28 information pursuant to this section shall adopt rules establishing 29 their record acquisition, retention, and security policies that are 30 31 consistent with this chapter. Passed by the Senate April 19, 2005. Passed by the House April 5, 2005. Approved by the Governor May 13, 2005. Filed in Office of Secretary of State May 13, 2005.

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